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7/7/2010 10:14:35 AM

Bonnie Shealy
Law Offices of Robinson, McFadden & Moore
1901 Main Street
Columbia, SC 29202

RE: Docket #: 2010 – 224 – E
File #: 10 – E – 1188

Dear Ms. Shealy:

This brief communication is the response to your letter received earlier this morning dated 07/06/10.

Please be advised that the complaint(s), **ALL** information, supporting documents, and evidence are available for your review and/or for you to make copies of from the case record submitted to the Public Service Commission's Hearing Office.

Unfortunately, I am not able to personally give you copies of the information you desire. This is primarily due to the fact that I am financially unable to do so and maintain a status of **pro se**; which additionally has been affect by how your client, DUKE ENERGY, conducts its policies, practices, and procedures with respect to me. However, please take note that I support and fully give you my permission to access and make copies (at your expense) of those records that you feel are necessary which have been submitted to the Commission. I have nothing to hide (as does DUKE ENERGY appears to). I stand **strong** by my word(s) and have only presented the **facts** as they have happened.

Have a pleasant day!

Gail Chatman